1 2 3 4 5 UNITED STATES DISTRICT COURT 6 WESTERN DISTRICT OF WASHINGTON 7 AT SEATTLE 8 CORINA TWIGG, an individual, 9 Plaintiff, Case No. 2:22-cv-00571 10 **COMPLAINT FOR DAMAGES** 11 WASHINGTON VOCATIONAL SERVICES, a Washington State entity; [JURY DEMAND] 12 "DOE(S) 1-100", employees VOCATIONAL WASHINGTON SERVICES; and "CORPORATION(S) XYZ 13 1-100," 14 Defendants. 15 COMES NOW Plaintiff Corina Twigg, by and through her attorneys of record, Ada K. Wong, 16 Jordan T. Wada, and Nate C. Blanchard of AKW Law, P.C., in the above-entitled matter and alleges 17 as follows: 18 I. **PARTIES** 19 1. Plaintiff Corina Twigg is an adult citizen of the United States. 20 2. Defendant Washington Vocational Services (hereinafter "WVS"), is and was at all 21 times material hereto, doing business in Snohomish County, Washington, located at 111 SE Everett 22. Mall Way, Bldg. C, Everett, Washington 98204. Defendant WVS has employed 15 or more employees 23 **COMPLAINT FOR DAMAGES - 1** AKW LAW, P.C. TWIGG V. WASHINGTON VOCATIONAL SERVICES, ET AL. 12055 15th Ave NE, Suite 200

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- at all relevant times herein; it is an employer as defined in the Washington Law Against Discrimination ("WLAD") and a covered entity as defined in the Americans with Disabilities Act of 1990 ("ADA"). Defendant WVS has employed more than 50 employees at all relevant times herein and is a covered employer as defined in the Family and Medical Leave Act ("FMLA") and is subject to the Employment Protection provisions under Washington Paid Family & Medical Leave ("PFML"), RCW 50A.35.010.
- Defendants "Corporation(s) XYZ 1-100" are corporations whose identities are unknown to Plaintiff at this time but in doing the things complained of herein, were acting within the course and scope of their relationship with Defendants and/or were entities involved in causing harm
- Each Defendant is, and at all times herein mentioned was, an agent of the other and acting within the course and scope of Defendant WVS in causing the harm as alleged herein.
- This Court has subject matter jurisdiction pursuant to 28 U.S.C. § 1331 because it is a civil action arising under the Constitution, laws, or treaties of the United States, namely the ADA. This Court has supplemental jurisdiction over Plaintiff's state law claims under 28 U.S.C. § 1367.
- 7. Venue is proper under 28 U.S.C. § 1391 because Defendant WVS resides in Snohomish County, Washington, and a substantial part of the events or omissions giving rise to the claim occurred in Snohomish County, which is within the district of the Western District of Washington at Seattle.
- 8. On or about September 24, 2021, Plaintiff filed a charge of discrimination with the United States Equal Employment Opportunity Commission ("EEOC"), alleging discrimination on the basis of disability and retaliation against Defendant WVS. On or about February 2, 2022, Plaintiff

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Plaintiff a Notice of Right to Sue at Plaintiff's request.

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filed an amended charge of discrimination with the EEOC, alleging discrimination on the basis of

disability and retaliation against Defendant WVS. On or about April 21, 2022, the EEOC issued

4	III. <u>FACTS</u>		
5	9.	On or about October 26, 2015, Plaintiff Corina Twigg began working full-time as a	
6	Full Charge l	Bookkeeper with Washington Vocational Services ("WVS").	
7	10.	Plaintiff's initial wage was approximately \$19 per hour, plus benefits.	
8	11.	At the time of her termination on July 23, 2021, Plaintiff's wage was \$22.06 per hour,	
9	plus benefits.		
10	12.	Plaintiff was a hardworking, loyal employee. She has never been disciplined or written	
11	up by WVS.	She enjoyed working at WVS and the workplace community she built there.	
12	13.	However, in or around spring 2020, Plaintiff began experiencing medical issues,	
13	including severe anxiety and panic attacks.		
14	14.	Plaintiff's medical symptoms persisted in the following months.	
15	15.	In or around January 2021, Plaintiff sought to remedy her declining health through the	
16	assistance of Life Coach Sandy Powers.		
17	16.	Despite her best efforts, the ongoing COVID-19 pandemic caused Plaintiff's mental	
18	health to severely deteriorate.		
19	17.	On or about March 23, 2021, on the recommendation of Life Coach Powers, Plaintiff	
20	decided to tal	ke three weeks off from work to address her declining mental health.	
21	18.	The following day, on or about March 24, 2021, Plaintiff asked WVS Chief Financial	
22	Officer ("CF	O") Sue Lesh for a meeting to request leave.	
23	19.	That same day, Plaintiff and CFO Lesh spoke over the phone about eligibility for	
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different leave options, such as Washington Paid Family and Medical Leave ("PFML"), the federal				
Family Medical and Leave Act ("FMLA"), or other leave made available during the COVID-19				
pandemic.				
20. CFO Lesh told Plaintiff that she was not eligible for any type of leave.				
21. Plaintiff was surprised by CFO Lesh's response, which could not be correct as Plaintiff				
had worked full-time for Defendant since on or about October 26, 2015.				
22. Despite CFO Lesh's discouragement and misinformation, on or about April 2, 2021,				
Plaintiff decided to apply for PFML.				
23. WVS did not immediately meet with Plaintiff to discuss her application for PFML.				
24. On or about April 6, 2021, Plaintiff found her work desk had been rummaged through				
without her knowledge or permission.				
25. CFO Lesh confessed that she had searched Plaintiff's desk, purportedly for a document				
and chocolates.				

- 26. On or about April 7, 2021, CFO Lesh requested to meet with Plaintiff.
- 27. At this meeting, CFO Lesh alleged that she has been seeing a recent decline in Plaintiff's performance despite Plaintiff's previous four years of excellent performance.
- 28. CFO Lesh demanded that Plaintiff take four weeks off from work because the change in her performance was allegedly affecting her coworkers.
- 29. Plaintiff was dumbfounded by CFO Lesh's comments because she had repeatedly asked CFO Lesh for time away to treat her severe anxiety which had gotten worse in the preceding weeks. Each request had previously been denied.
  - 30. Plaintiff then informed CFO Lesh that she already applied for leave the prior day.
  - 31. In response to Plaintiff's confirmation that she had already applied for leave, CFO Lesh

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<sup>1</sup> At this point, Plaintiff had applied for PFML, not FMLA.

Dr. Kaur's medical documentation stated that Plaintiff needed to be intermittently

absent from work over approximately the following three to six months for counseling and/or therapy

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as needed.

1 a return-to-work meeting, but Controller Davis denied Plaintiff's meeting request. 2 52. On or about June 15, 2021, Plaintiff visited Dr. Kaur to obtain the 30-day status report to send to WVS. 3 53. 4 Dr. Kaur needed further information from WVS before she could complete the updated 5 status report that WVS had not provided. 54. On or about June 21, 2021, Controller Davis e-mailed Plaintiff to tell her the 30-day 6 7 status report was delinquent. 55. That same day, Plaintiff responded to Controller Davis to inform her that Dr. Kaur had 8 9 already contacted WVS about the reports. 10 56. Controller Davis replied with parts of an FMLA form to be completed by Dr. Kaur and 11 stated that "this documentation is required legally to prevent fraud per the Federal Government." 12 57. Controller Davis's coarse attitude left Plaintiff feeling anxious and intimidated, 13 particularly because her approved medical leave was being equated to fraud. 14 58. On or about June 23, 2021, Controller Davis e-mailed Plaintiff her alleged account of 15 a conversation she had with the Department of Labor and Industries ("L&I"). 16 59. Controller Davis told Plaintiff that after speaking with an L&I representative, her 17 FMLA forms would be investigated as her leave should have been denied based on her submissions. 60. 18 Plaintiff proceeded to then contact L&I herself and was told that there was no 19 investigation pending and no related complaints on file. 61. Plaintiff's anxiety was increasing because of Controller Davis's harassment and 20 21 intimidation. 22. 62. On or about June 24, 2021, Dr. Kaur completed and submitted a 30-day certification 23 letter, colloquially known as a "30-day status report."

WVS did not respond to Dr. Kaur's 30-day status report.

they had received her 30-day status report from Dr. Kaur.

On or about July 1, 2021, Plaintiff e-mailed Controller Davis and CFO Lesh to ask if

Plaintiff also inquired as to the amount of FMLA time she had used to date.

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6 7	67.	nat her FMLA time would be exhausted as of July 12, 2021.  In reply, Plaintiff clarified that she was not requesting an extension of FMLA time; she	
7		In reply, Plaintiff clarified that she was not requesting an extension of FMLA time; she	
	was abaakin		
8	was checking to ensure WVS received the 30-day status report it had requested.		
9	68.	Plaintiff also restated her question as to the amount of FMLA time she had used to date	
10	69.	Instead of answering the question, Controller Davis provided Plaintiff with additiona	
11	forms for Plaintiff's provider to complete and return to WVS directly.		
12	70.	On or about July 12, 2021, Plaintiff e-mailed Controller Davis and CFO Lesh a copy	
13	of the 30-day	status report from her psychologist, Jama'l Myers, LMHCA.	
14	71.	Later that same day, Plaintiff followed up to ensure Controller Davis received the	
15	paperwork from Counselor Myers.		
16	72.	Controller Davis stated that she had received the report but had requested Counselor	
17	Myers revise his recommendation that Plaintiff needed remote work accommodations.		
18	73.	On or about July 14, 2021, Plaintiff asked to schedule a meeting with CFO Lesh to	
19	discuss a return to work following her improved mental health from medical leave and treatment.		
20	74.	On or about July 15, 2021, Plaintiff followed up with Controller Davis regarding her	
21	request to meet with CFO Lesh.		
22	75.	Instead of answering Plaintiff's question, Controller Davis revealed that she told	
23	Counselor M	yers, Plaintiff's psychologist, that working remotely was not an option.	
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Controller Davis also questioned Plaintiff's medical treatment by telling Counselor

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Plaintiff stated that she had been challenged with exacerbated symptoms, but with the

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accommodations, she has learned the necessary skills to cope with flare-ups to fulfill her job duties.

support from her supervisors, she learned to excel in remote work in her position with WVS.

Moreover, Plaintiff went on to describe that, after hard work and with only minimal

4	88.	On or about July 22, 2021, CFO Lesh e-mailed Plaintiff asking if she could meet to	
5	discuss her return to work on July 23, 2021.		
6	89.	Plaintiff agreed to the meeting date and included a letter from Dr. Jackson outlining her	
7	recommendations for reasonable accommodations.		
8	90.	Dr. Jackson's recommendations requested that Plaintiff be allowed to work remotely	
9	for the first week of her return to work and thereafter slowly increase the numbers of days she is in the		
10	office to promote a successful recovery.		
11	91.	Dr. Jackson's letter also included allowing Plaintiff additional short breaks as needed	
12	throughout the day to deescalate any anxiety as it may arise.		
13	92.	On or about July 23, 2021, Plaintiff met with CFO Lesh and Controller Davis.	
14	93.	Plaintiff also brought a third-party witness to the meeting.	
15	94.	CFO Lesh began the meeting by referencing Plaintiff's return to work request and	
16	alleged that Plaintiff had been having performance issues in the two years prior to her leave.		
17	95.	Plaintiff conveyed her confusion because she was never disciplined or written up	
18	during the re	ferenced two-year period.	
19	96.	CFO Lesh verbally confirmed that Plaintiff was never disciplined or written up during	
20	that time.		
21	97.	Plaintiff asked CFO Lesh about whether WVS would be approving her requested	
22	accommodations and allowing her to return to work.		
23	98.	Instead, CFO Lesh responded that Plaintiff was being terminated, effective	
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1 immediately. 2 99. CFO Lesh followed through on her earlier threat to fire Plaintiff when she returned from leave. 3 100. CFO Lesh stated that it was a good thing that they are in an "at-will" state because 4 5 WVS could fire her anytime it wanted. 6 101. Plaintiff told CFO Lesh how difficult the past 12-weeks had been and that for a 7 company that is supposed to help people with disabilities, it was shocking and disheartening that WVS 8 refused to support one of their own loyal, hardworking, and disabled employees. 9 102. Plaintiff entered the meeting prepared to settle her accommodations request and return 10 to working hard for WVS. Instead, she left WVS emotionally crushed and defeated. 11 IV. FIRST CAUSE OF ACTION 12 (AMERICANS WITH DISABILITIES ACT – DISABILITY DISCRIMINATION) 13 103. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 through 102 above. 14 Plaintiff is a qualified individual with disabilities that limit major life activities. 15 104. 16 105. Defendant WVS treated Plaintiff differently in terms and conditions of her employment 17 on the basis of the presence of a disability, her record of disability, and/or because it regarded Plaintiff 18 as disabled, in violation of the Americans with Disabilities Act of 1990, as amended, and Americans 19 with Disabilities Amendments Act of 2008, 29 U.S.C. §§ 12101 et seg. (collectively "ADA"). 20 106. As a direct and proximate cause of Defendants' deliberate actions, including 21 termination and/or constructive discharge of Plaintiff, Plaintiff incurred non-economic and economic 22 damages, including but not limited to lost wages, future wage loss, other benefits, loss of earning 23

1	capacity, mental distress, physical damages, emotional distress and pain and suffering in an amount t		
2	be proven at trial.		
3	107. The conduct of Defendants, and each of them, was done in reckless and conscious		
4	disregard of Plaintiff's statutory rights and in conscious disregard of the pain and suffering it wa		
5	bound to inflict upon Plaintiff for which an award of punitive damages is mandated against each		
6	Defendant.		
7	108. All Defendants are liable for said conduct under both vicarious liability and on agenc		
8	relationship.		
9	SECOND CAUSE OF ACTION		
10	(AMERICANS WITH DISABILITES ACT – FAILURE TO ACCOMODATE)		
11	109. Plaintiff hereby incorporates by reference all allegations contained in paragraphs		
12	through 108, above.		
13	110. Plaintiff is a qualified individual with disabilities that limit major life activities.		
14	111. Defendant WVS had notice of Plaintiff's disabilities.		
15	112. Defendant WVS failed to provide reasonable accommodations for Plaintiff as require		
16	by law.		
17	113. Defendant WVS also failed to engage in an interactive process in exploring possible		
18	reasonable accommodations for Plaintiff as required by law.		
19	114. As a direct and proximate cause of Defendants' deliberate actions, Plaintiff incurre		
20	non-economic and economic damages, including but not limited to lost wages, future wage loss, other		
21	benefits, loss of earning capacity, mental distress, physical damages, emotional distress and pain an		
22	suffering in an amount to be proven at trial.		
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- Plaintiff has a right to request reasonable accommodations for substantially limiting
- Defendant WVS retaliated against Plaintiff because of Plaintiff's protected activities in violation of the ADA.
- 120. As a direct and proximate cause of Defendants' actions, including termination and/or constructive discharge of Plaintiff, Plaintiff incurred non-economic and economic damages, including but not limited to lost wages, future wage loss, other benefits, loss of earning capacity, mental distress, physical damages, emotional distress, and pain and suffering, in an amount to be proven at trial. Plaintiff is entitled to equitable relief for Defendants' retaliation against her in violation of the ADA, including, but not limited to, reinstatement or hiring, back pay, front pay, injunctive relief, and any other equitable relief as the court deems appropriate.
- All Defendants are liable for said conduct under both vicarious liability and on an 121. agency relationship.

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#### 1 FOURTH CAUSE OF ACTION 2 (WLAD – DISABILITY DISCRIMINATION) 122. 3 Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 through 121, above. 4 5 123. Defendant WVS treated Plaintiff differently in the terms and conditions of her employment on the basis of the presence of a sensory, mental, or physical disability and/or because of 6 7 Plaintiff's actual, record of, or perceived disability in violation of the Washington Law Against 8 Discrimination, RCW 49.60, et seq. ("WLAD"). 9 As a direct and proximate cause of Defendants' actions, including termination and/or 124. 10 constructive discharge of Plaintiff, Plaintiff incurred non-economic and economic damages, including 11 but not limited to lost wages, future wage loss, loss of health and other benefits, loss of earning 12 capacity, mental distress, physical damages, emotional distress, and pain and suffering, in an amount 13 to be proven at trial. 14 125. All Defendants are liable for said conduct under both vicarious liability and on an 15 agency relationship. 16 FIFTH CAUSE OF ACTION 17 (WLAD – FAILURE TO ACCOMMODATE) 18 126. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 19 through 125, above. 127. Defendant WVS had notice of Plaintiff's disabilities. 20 21 128. Defendant WVS failed to provide reasonable accommodations for Plaintiff as required by law. 22.

#### **COMPLAINT FOR DAMAGES - 14**

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Defendant WVS also failed to engage in an interactive process in exploring possible

1 reasonable accommodations for Plaintiff as required by law. 2 130. Providing reasonable accommodations to Plaintiff to allow her to remedy any 3 performance deficiencies or otherwise continue to work would not have posed an undue hardship to Defendant WVS. 4 5 As a direct and proximate cause of Defendants' deliberate actions, Plaintiff incurred 131. non-economic and economic damages, including but not limited to lost wages, future wage loss, other 6 7 benefits, loss of earning capacity, mental distress, physical damages, emotional distress, and pain and 8 suffering, in an amount to be proven at trial. 9 132. All Defendants are liable for said conduct under both vicarious liability and on an 10 agency relationship 11 SIXTH CAUSE OF ACTION 12 (WLAD - RETALIATION) 13 133. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 through 132, above. 14 15 134. Plaintiff was treated differently and ultimately terminated in retaliation for her 16 protected activities related to her requests for disability accommodation, in violation of the WLAD. 17 135. As a direct and proximate cause of Defendants' deliberate actions, including 18 termination and/or constructive discharge of Plaintiff, Plaintiff incurred non-economic and economic 19 damages, including but not limited to lost wages, future wage loss, loss of health and other benefits, 20 loss of earning capacity, mental distress, physical damages, emotional distress, and pain and suffering, 21 in an amount to be proven at trial. 22 All Defendants are liable for said conduct under both vicarious liability and on an 136. 23 agency relationship. **COMPLAINT FOR DAMAGES - 15** AKW LAW, P.C.

#### **SEVENTH CAUSE OF ACTION**

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### (FAMILY AND MEDICAL LEAVE – RCW 50A.40.010 – INTERFERENCE)

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137. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1

through 136, above.

- 138. Defendant WVS interfered with Plaintiff's right to take leave under Washington Paid Family and Medical Leave, Title 50A RCW ("PFML"), by intentionally interfering with her efforts to apply for and take PFML leave, failing to return her to her former position or an equivalent position when her leave ended, and by terminating her immediately upon her return from PFML leave. Said actions constitute interference with Plaintiff's PFML rights.
- 139. As a direct and proximate cause of Defendants' deliberate actions, Plaintiff incurred non-economic and economic damages, including but not limited to lost wages, future wage loss, other benefits, loss of earning capacity, mental distress, physical damages, emotional distress, and pain and suffering, in an amount to be proven at trial.
- 140. The conduct of Defendants, and each of them, was done knowingly and intentionally, for which an award of liquidated damages is mandated against each Defendant.
- 141. All Defendants are liable for said conduct under both vicarious liability and on an agency relationship.

# **EIGHTH CAUSE OF ACTION**

# (WRONGFUL DISCHARGE IN VIOLATION OF PUBLIC POLICY)

- 142. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 through 140, above.
- A common law wrongful discharge in violation of public policy claim may be predicated on an employer's conduct contradicting the clearly articulated public policy against

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1 discrimination declared in the WLAD. See Roberts v. Dudley, 140 Wn.2d 58, 77 (2000). 2 A common law wrongful discharge in violation of public policy claim may be 144. 3 predicated on an employer's conduct contradicting a clearly articulated public policy where an 4 employee is fired for exercising a legal right or privilege. Rose v. Anderson Hay & Grain Co., 184 5 Wn.2d 268 (2015); Gardner v. Loomis Armored, Inc., 128 Wn.2d 931, 936 (1996). Washington PFML provides a legal right to PFML leave. See Title 50A RCW. 6 7 145. Defendant WVS wrongfully discharged Plaintiff on the basis of her disability in 8 violation of the public policies declared in the WLAD. 9 146. Defendant WVS wrongfully discharged Plaintiff because she communicated her 10 intention to and did exercise her right to take PFML leave. 11 As a direct and proximate cause of Defendants' wrongful discharge of Plaintiff, 147. 12 Plaintiff incurred non-economic and economic damages, including but not limited to lost wages, future 13 wage loss, other benefits, loss of earning capacity, mental distress, physical damages, emotional 14 distress, and pain and suffering, in an amount to be proven at trial. All Defendants are liable for said 15 conduct under both vicarious liability and on an agency relationship 16 NINTH CAUSE OF ACTION (NEGLIGENT SUPERVISION AND HIRING AND FAILURE TO TRAIN) 17 18 148. Plaintiff hereby incorporates by reference all allegations contained in paragraphs 1 through 147, above. 19 Defendant WVS was negligent in training, hiring, managing, and/or supervising their 20 149.

managers, supervisors, employees, and/or agents. Defendant WVS was aware or should have been

aware of the unlawful actions of their managers, supervisors, employees, and/or agents, and the

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failures to correct the wrongful conduct.

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1	150. As a	a direct and proximate cause of Defendant WVS's negligent supervision and hiring
2	and failure to train,	Plaintiff incurred non-economic and economic damages, including but not limited
3	to lost wages, futu	are wage loss, other benefits, loss of earning capacity, mental distress, physical
4	damages, emotiona	al distress, and pain and suffering, in an amount to be proven at trial.
5	151. Def	endant WVS is liable for all actions of its employees, managers, and supervisors
6	under the Doctrine	of Respondeat Superior. The conduct of these employees, managers, and agents
7	was implicitly ratif	ried by Defendant WVS.
8	V. <u>PRAYER FOR RELIEF</u>	
9	WHEREFORE, Plaintiff prays that the Court enter a judgment against Defendants on her behalf	
10	for the following:	
11	A. Spe	cial damages in an amount according to proof at trial;
12	B. Gen	neral damages, including but not limited to physical, mental, and emotional injury
13	resulting from the	acts complained of herein;
14	C. Atto	orney's fees, prejudgment interest, costs, punitive damages, liquidated damages,
15	and any other appropriate remedy as may be provided by law;	
16	D. Con	npensation for any tax penalty associated with recovery; and
17	E. For	such other and further relief as the court deems just and equitable.
18	DATED April 28,	2022
19	DATED April 20,	
20		AKW LAW, P.C.
21		/s/ Ada K. Wong
22		/s/ Jordan T. Wada /s/ Nate C. Blanchard Ada K. Wong, WSBA #45936
23		Jordan T. Wada, WSBA #54937
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